

	<p>Hello and Welcome to Optum Maryland!</p> <p>Join us for a Live Education Session with Incedo Provider Portal!</p>
<p>Audience</p> 	<p>Participating Optum Maryland providers who will benefit from training sessions on Claims Submission Process, Authorization/Service Request Process, Supported Employment, Uninsured, and MDRN Service Requests.</p>
<p>Session Info</p> 	<p>To register for a training session, please click the registration link under your desired date/time.</p> <p><i>Incedo Provider Portal – Claims Submission (CMS 1500)</i> <i>1 Hour – For providers billing services with CMS 1500 using the Incedo Provider Portal. Includes demonstration of Incedo claim form entry.</i></p> <ul style="list-style-type: none">• Tuesday, June 14, 10:00-11:30 a.m., EDT To Register, Click Here Next Session: July 2022 <p><i>Incedo Provider Portal – Authorization/Service Request</i> <i>1.5 Hours – For providers requesting authorizations for services using the Incedo Provider Portal. Includes demonstration of authorization entry and uninsured eligibility requests.</i></p> <ul style="list-style-type: none">• Tuesday, June 14, 2:00-3:30 p.m., EDT To Register, Click Here Next Session: July 2022

Supported Employment – Provider (SE-P)

1.5 Hours – For Supported Employment Providers making authorization requests in the Incedo portal. Includes review of SE requirements, workflow, and Incedo demonstration.

- **Thursday, June 16, 10:00-11:30 a.m., EDT**
To Register, Click [Here](#)
Next Session: September 2022

Uninsured Eligibility

1 Hour – For Providers requesting Uninsured Eligibility spans on behalf of Maryland participants in the Incedo portal. Includes review of Uninsured Eligibility Criteria policy and Incedo demonstration.

- **Tuesday, June 21, 2:00-3:00 p.m., EDT**
To Register, Click [Here](#)
Next Session: August 2022

Maryland Recovery Net

2 Hours – For MDRN Providers requesting service authorizations and submitting claims in the Incedo Provider portal. Includes review of workflow and Incedo demonstrations.

- **Thursday, June 23, 2:00-4:00 p.m., EDT**
To Register, Click [Here](#)
Next Session: September 2022

Providers are encouraged to send examples and scenarios to be clarified and addressed in live training sessions. Providers may submit to MarylandProviderTraining@optum.com. Submissions must NOT include any participant PHI or identifying information.

Unable to attend a LIVE training session?

Visit [Provider Education and Training](#) or [Provider Resources](#) for self-paced guidance on the following topics:

- Incedo Authorization Requests
- Incedo Claim Submission
- Incedo Discharge/Auth Closure
- Incedo Managing Users
- UB04 Claim Submission