

September Training Calendar

	<p>Hello and Welcome to Optum Maryland!</p> <p>Join us for a Live Education Session with the Incedo Provider Portal (IPP)!</p>
<p>Audience</p> 	<p>Participating Optum Maryland providers who will benefit from training sessions on the Claims Submission Process, Authorization/Service Request Process, Maryland Recovery Net (MDRN), Supported Employment, and Gambling Requests.</p>
<p>Session Info</p> 	<p>To register for a training session, please click the registration link under your desired date/time</p> <p><i>Claims Submission (CMS 1500) - Incedo Provider Portal</i> <i>1.5 Hours – For providers billing services with CMS 1500 using the Incedo Provider Portal. Includes demonstration of Incedo claim form entry.</i></p> <ul style="list-style-type: none"> Thursday, September 7, 10:00 a.m. - 11:30 a.m., EDT To Register, Click Here Next Session: October 2023 <p><i>Authorization/Service Request - Incedo Provider Portal</i> <i>2 Hours – For providers requesting authorizations for services using the Incedo Provider Portal. Includes demonstration of authorization entry and uninsured eligibility requests.</i></p> <ul style="list-style-type: none"> Thursday, September 7, 2:00 p.m. - 4:00 p.m., EDT To Register, Click Here Next Session: October 2023

Maryland Recovery Net- POSTPONED

2 Hours – For MDRN Providers requesting service authorizations and submitting claims in the Incedo Provider portal. Includes review of workflow and Incedo demonstrations.

- ~~Thursday, September 14, 2:00 p.m. – 4:00 p.m., EDT~~
To Register, [Click Here](#)
Next Session: December 2023

Supported Employment – Provider (SE-P)

1.5 Hours – For Supported Employment Providers making authorization requests in the Incedo portal. Includes review of SE requirements, workflow, and Incedo demonstration.

- **Tuesday, September 19, 10:00 a.m. - 11:30 a.m., EDT**
To Register, [Click Here](#)
Next Session: December 2023

Gambling Requests

2 Hours – For Providers requesting Gambling service authorizations and submitting claims in the Incedo Provider Portal. Includes gambling overview and Incedo demonstrations.

- **Thursday, September 21, 2:00 p.m. – 4:00p.m., EDT**
To Register, [Click Here](#)
Next Session: December 2023

Upcoming October Training Sessions

Upcoming instructor-led training sessions for the month of October

- **Incedo Claims**
- **Incedo Authorization Requests**
- **PRP- Minor**
- **Uninsured Eligibility**

Providers are encouraged to send examples and scenarios to be clarified and addressed in live training sessions. Providers may submit to MarylandProviderTraining@optum.com. Submissions must NOT include any participant PHI or identifying information.

Unable to attend a LIVE training session?

Visit [Provider Education and Training](#) or [Provider Resources](#) for self-paced guidance on the following topics:

- [Incedo Authorization Requests](#)
- [Incedo End Dating/Discharges](#)
- [Incedo Claims Training Participant Guide](#)
- [Incedo Claims CMS1500 Form Claim Entry](#)
- [Incedo Uninsured Eligibility Requests Participant Guide](#)
- [Incedo Managing Users](#)
- [Maryland Recovery Net Requests/Claim Submission](#)
- [UB04 Claim Submission](#)