




Q1 Training Calendar

	<p>Hello and Welcome to Optum Maryland!</p> <p>Join us for a Live Education Session with the Incedo Provider Portal (IPP)!</p>
<p>Audience</p> 	<p>Participating Optum Maryland providers who will benefit from training sessions on the Claims Submission Process and Authorization/Service Request Process, Uninsured Eligibility, and Supported Employment.</p>
<p>Session Info</p> 	<p>To register for a training session, please click the registration link under your desired date/time</p> <p><u>February</u></p> <p><i>Authorization/Service Request - Incedo Provider Portal</i> <i>2 Hours – For providers requesting authorizations for services using the Incedo Provider Portal. Includes demonstration of authorization entry and uninsured eligibility requests.</i></p> <ul style="list-style-type: none"> ● Thursday, February 15, 2:00 p.m. - 4:00 p.m., EST To Register, Click Here <p><i>Claims Submission (CMS 1500) - Incedo Provider Portal</i> <i>1.5 Hours – For providers billing services with CMS 1500 using the Incedo Provider Portal. Includes demonstration of Incedo claim form entry.</i></p> <ul style="list-style-type: none"> ● Thursday, February 29, 10:00 a.m. - 11:30 a.m., EST To Register, Click Here

March

Authorization/Service Request - Incedo Provider Portal

2 Hours – For providers requesting authorizations for services using the Incedo Provider Portal. Includes demonstration of authorization entry and uninsured eligibility requests.

- **Thursday, March 14, 2:00 p.m. - 4:00 p.m., EDT**
To Register, [Click Here](#)

Supported Employment – Provider (SE-P)

1.5 Hours – For Supported Employment Providers making authorization requests in the Incedo portal. Includes review of SE requirements, workflow, and Incedo demonstration.

- **Thursday, March 28, 2:00 p.m. – 3:30 p.m., EDT**
To Register, [Click Here](#)

April

Authorization/Service Request - Incedo Provider Portal

2 Hours – For providers requesting authorizations for services using the Incedo Provider Portal. Includes demonstration of authorization entry and uninsured eligibility requests.

- **Tuesday, April 23, 2:00 p.m. - 4:00 p.m., EDT**
To Register, [Click Here](#)

Claims Submission (CMS 1500) - Incedo Provider Portal

1.5 Hours – For providers billing services with CMS 1500 using the Incedo Provider Portal. Includes demonstration of Incedo claim form entry.

- **Thursday, April 25, 2:00 p.m. -3:30 p.m., EDT**
To Register, [Click Here](#)

Unable to attend a LIVE training session?

Visit [Provider Education and Training](#) or [Provider Resources](#) for self-paced guidance.

Authorizations:

- [Creating a Basic Authorization Video](#)
- [Correcting an Authorization Video](#)
- [End Dating and Discharges Video](#)
- [Backdating Authorizations Video](#)

Claims:

- [Creating a Claim Video](#)
- [Claims Guide PDF](#)

Uninsured Eligibility:

- [Creating an Uninsured Request Video](#)
- [Uninsured Eligibility Guide PDF](#)

ABA:

- [ABA Training Recording](#)

PRP Minor and Adult:

- [PRP Corner \(Guides and Videos\)](#)

Supported Employment:

- [SE Training Recording](#)

Gambling:

- [Gambling Training Recording](#)

Maryland RecoveryNet

- [MDRN Training Recording](#)

Residential Crisis:

- [Residential Crisis Training Video](#)