




# October Training Calendar

	<p><b>Hello and Welcome to Optum Maryland!</b></p> <p>Join us for a <b>Live Education Session</b> with the <b>Incedo Provider Portal (IPP)</b>!</p>
<p><b>Audience</b></p> 	<p>Participating Optum Maryland providers who will benefit from training sessions on the Claims Submission Process, Authorization/Service Request Process, Uninsured Eligibility, Psychiatric Rehabilitation Program- Minor, and Maryland Recovery Net (MDRN).</p>
<p><b>Session Info</b></p> 	<p><b>To register for a training session, please click the registration link under your desired date/time</b></p> <p><b><i>Claims Submission (CMS 1500) - Incedo Provider Portal</i></b>  <i>1.5 Hours – For providers billing services with CMS 1500 using the Incedo Provider Portal. Includes demonstration of Incedo claim form entry.</i></p> <ul style="list-style-type: none"> <li> <b>Thursday, October 5, 2:00 p.m. - 3:30 p.m., EDT</b>            To Register, <a href="#">Click Here</a>            Next Session: November 2023         </li> </ul> <p><b><i>Authorization/Service Request - Incedo Provider Portal</i></b>  <i>2 Hours – For providers requesting authorizations for services using the Incedo Provider Portal. Includes demonstration of authorization entry and uninsured eligibility requests.</i></p> <ul style="list-style-type: none"> <li> <b>Tuesday, October 10, 2:00 p.m. - 4:00 p.m., EDT</b>            To Register, <a href="#">Click Here</a>            Next Session: November 2023         </li> </ul>

### **Uninsured Eligibility**

*1 Hour – For Providers making Uninsured Eligibility requests on behalf of Maryland Participants. Includes review of Uninsured Eligibility Criteria and demonstration of Uninsured forms completion.*

- **Thursday, October 12, 10:00 a.m. - 11:00a.m., EDT**  
To Register, [Click Here](#)  
Next Session: TBD

### **Psychiatric Rehabilitation Program – Minor**

*2 Hours – For PRP Providers making requests on behalf of minor Maryland participants in the Incedo portal. Includes review of Medical Necessity Criteria and submission requirements. Optum Medical Director and Maryland Dept. of Health Director will provide examples of Functional Impairment scenarios using clinical form questions.*

- **Tuesday, October 17, 10:00 a.m. – 12:00p.m., EDT**  
To Register, [Click Here](#)  
Next Session: TBD

### **Maryland Recovery Net**

*2 Hours – For MDRN Providers requesting service authorizations and submitting claims in the Incedo Provider portal. Includes review of workflow, updates, and Incedo demonstrations.*

- **Thursday, October 19, 10:00 a.m. - 12:00 p.m., EDT**  
To Register, [Click Here](#)  
Next Session: TBD

**OR**

- **Tuesday, October 24, 2:00 p.m. - 4:00 p.m., EDT**  
To Register, [Click Here](#)  
Next Session: TBD

## **Upcoming November Training Sessions**

*Upcoming instructor-led training sessions for the month of November*

- **Incedo Claims**
- **Incedo Authorization Requests**
- **ABA Providers**

*Providers are encouraged to send examples and scenarios to be clarified and addressed in live training sessions. Providers may submit to [MarylandProviderTraining@optum.com](mailto:MarylandProviderTraining@optum.com). Submissions must NOT include any participant PHI or identifying information.*

### **Unable to attend a LIVE training session?**

Visit [Provider Education and Training](#) or [Provider Resources](#) for self-paced guidance on the following topics:

- [Incedo Authorization Requests](#)
- [Incedo End Dating/Discharges](#)
- [Incedo Claims Training Participant Guide](#)
- [Incedo Claims CMS1500 Form Claim Entry](#)
- [Incedo Uninsured Eligibility Requests Participant Guide](#)
- [Incedo Managing Users](#)
- [Maryland Recovery Net Requests/Claim Submission](#)
- [UB04 Claim Submission](#)
- [PRP Trainings](#)