




November Training Calendar

	<p>Hello and Welcome to Optum Maryland!</p> <p>Join us for a Live Education Session with the Incedo Provider Portal (IPP)!</p>
<p>Audience</p> 	<p>Participating Optum Maryland providers who will benefit from training sessions on the Claims Submission Process, Authorization/Service Request Process, Applied Behavioral Analysis (ABA), and Maryland RecoveryNet (MDRN).</p>
<p>Session Info</p> 	<p>To register for a training session, please click the registration link under your desired date/time</p> <p><i>Claims Submission (CMS 1500) - Incedo Provider Portal</i> <i>1.5 Hours – For providers billing services with CMS 1500 using the Incedo Provider Portal. Includes demonstration of Incedo claim form entry.</i></p> <ul style="list-style-type: none"> Thursday, November 9, 2:00 p.m. - 3:30 p.m., EST To Register, Click Here Next Session: December <p><i>Authorization/Service Request - Incedo Provider Portal</i> <i>2 Hours – For providers requesting authorizations for services using the Incedo Provider Portal. Includes demonstration of authorization entry and uninsured eligibility requests.</i></p> <ul style="list-style-type: none"> Tuesday, November 14, 2:00 p.m. - 4:00 p.m., EST To Register, Click Here Next Session: December

ABA Requests

1.5 Hours – For ABA Providers making service requests for ABA treatment on behalf of Maryland participants. Includes review of required documentation and demonstration of Incedo authorization request and form completion.

- **Thursday, November 16, 2:00 p.m. - 3:30 p.m., EST**
To Register, [Click Here](#)
Next Session: TBD

Maryland Recovery Net

2 Hours – For MDRN Providers requesting service authorizations and submitting claims in the Incedo Provider portal. Includes review of workflow and Incedo demonstrations.

- **Tuesday, November 28, 12:00 p.m. - 2:00 p.m., EST**
To Register, [Click Here](#)
Next Session: TBD

Upcoming December Training Sessions

- *Claims*
- *Authorizations*

Please refer to the weekly provider bulletin for previous training recordings and upcoming live sessions in the next few months as the instructor will be on maternity leave during this period. We appreciate your cooperation and understanding!

Unable to attend a LIVE training session?

Visit [Provider Education and Training](#) or [Provider Resources](#) for self-paced guidance on the following topics:

- [Incedo Authorization Requests](#)
- [Incedo End Dating/Discharges](#)
- [Incedo Claims Training Participant Guide](#)
- [Incedo Claims CMS1500 Form Claim Entry](#)
- [Incedo Uninsured Eligibility Requests Participant Guide](#)
- [Incedo Managing Users](#)
- [Maryland Recovery Net Requests/Claim Submission](#)
- [UB04 Claim Submission](#)
- [PRP Trainings](#)