




May Training Calendar

	<p>Hello and Welcome to Optum Maryland!</p> <p>Join us for a Live Education Session with the Incedo Provider Portal (IPP)!</p>
<p>Audience</p> 	<p>Participating Optum Maryland providers who will benefit from training sessions on the Authorization/Service Request Process, Maryland RecoveryNet (MDRN), Claims Submission Process, and Gambling Requests.</p>
<p>Session Info</p> 	<p>To register for a training session, please click the registration link under your desired date/time</p> <p><i>Authorization/Service Request - Incedo Provider Portal</i> <i>2 Hours – For providers requesting authorizations for services using the Incedo Provider Portal. Includes demonstration of authorization entry and uninsured eligibility requests.</i></p> <ul style="list-style-type: none"> Thursday, May 16, 10:00 a.m. - 12:00 p.m., EDT To Register, Click Here Next Session: June <p><i>Maryland RecoveryNet (MDRN) - Incedo Provider Portal</i> <i>2 Hours – For MDRN Providers requesting service authorizations and submitting claims in the Incedo Provider portal. Includes review of workflow and Incedo demonstrations.</i></p> <ul style="list-style-type: none"> Monday, May 20, 1:00 p.m. - 3:00 p.m., EDT To Register, Click Here

Claims Submission (CMS 1500) - Incedo Provider Portal

1.5 Hours – For providers billing services with CMS 1500 using the Incedo Provider Portal. Includes demonstration of Incedo claim form entry.

- **Tuesday, May 21, 2:00 p.m. – 3:30 p.m., EDT**
To Register, [Click Here](#)
Next Session: June

Gambling Requests - Incedo Provider Portal

1.5 Hours – For providers billing services with CMS 1500 using the Incedo Provider Portal. Includes demonstration of Incedo claim form entry.

- **Thursday, May 30, 12:00 p.m. – 2:00 p.m., EDT**
To Register, [Click Here](#)

June Trainings

- **Authorizations**
- **Claims**
- **PRP-Minor**
- **Supported Employment**

Unable to attend a LIVE training session?

Visit [Provider Education and Training](#) or [Provider Resources](#) for self-paced guidance.

Authorizations:

- [Creating a Basic Authorization Video](#)
- [Correcting an Authorization Video](#)
- [End Dating and Discharges Video](#)
- [Backdating Authorizations Video](#)

Claims:

- [Creating a Claim Video](#)
- [Claims Guide PDF](#)

Uninsured Eligibility:

- [Creating an Uninsured Request Video](#)
- [Uninsured Eligibility Guide PDF](#)

ABA:

- [ABA Training Recording](#)

PRP Minor and Adult:

- [PRP Corner \(Guides and Videos\)](#)

Supported Employment:

- [SE Training Recording](#)

Gambling:

- [Gambling Training Recording](#)

Maryland RecoveryNet

- [MDRN Training Recording](#)

Residential Crisis:

- [Residential Crisis Training Video](#)