

This document is to assist MD Recovery Net housing providers with submitting authorization/service requests and submitting claims for payment.

What is an authorization?

Authorizations (Service Requests) are requests to render services to eligible participants. Services may require authorization approval for payment. Authorization/Service requests are submitted using the Incedo Provider Portal.

Before entering a Service Request online, providers **must** receive a valid confirmation letter from the MD Behavioral Health Administration (BHA)

Authorization Tips

- ❑ BHA confirmation letter information is **required** to enter a Service Request
- ❑ An NPI is required for authorization/claims submission. Generic NPIs are provided by the Provider Relations team. If you have not received your assigned NPI for billing submission, please contact Provider Relations at marylandproviderrelations@Optum.com
- ❑ Confirm participant has MDRN State funded Eligibility
- ❑ Authorization date span is pre-loaded for 60days for initial; 30 days for concurrent
- ❑ CPT/HCPC: MDRN2
- ❑ 1 Unit = 1 Day
- ❑ Provider portal profiles are preloaded with default Authorization Plan for MDRN providers. If the Authorization Plan on your profile does not show MDRN2 services, please contact the Provider Relations team.
- ❑ MDRN Authorizations require a SUD (Substance Use Disorder) diagnosis code or primary issue. The diagnosis/primary issue may be identified by contacting the MD Dept. of Health Behavioral Health Administration. A list of BHA approved Diagnoses codes can be found on the Optum MD site [here](#).
- ❑ Authorization Requests should be entered for participants in housing from 7/1/2020.
- ❑ Participants in housing from 1/1/2020 – 6/30/2020 will not require Authorization approval. Providers can submit claims for services during this date span.



How are housing services billed?

MDRN Housing services provided to Optum Maryland participants can be billed by submitting a CMS 1500 claim to Optum Maryland ASO. Claims on a CMS-1500 can be submitted online using the Incedo Provider Portal.

Claim Submission Tips

- ❑ An NPI is required for authorization/claims submission. Generic NPIs are provided by the Provider Relations team. If you have not received your assigned NPI for billing submission, please contact Provider Relations at marylandproviderrelations@Optum.com
- ❑ Claims submitted for MDRN services should contain an Authorization/Service Request number that has been approved.
- ❑ Primary Diagnosis on claims should reflect a BHA approved SUD (Substance Use Disorder) diagnosis. A list of approved diagnoses codes can be found on the Optum MD site [here](#).
- ❑ Place of service: 99
- ❑ CPT/HCPC: MDRN2
- ❑ Amount Charged: \$25
- ❑ Unit: 1 Per Day
- ❑ Participants in housing from 1/1/2020 – 6/30/2020 will not require Authorization approval. Providers can submit claims for services during this date span.