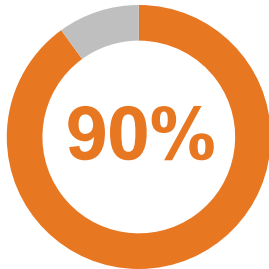


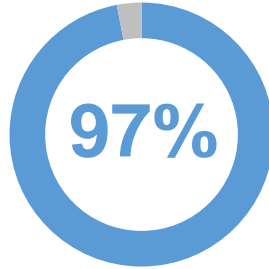
# Incedo Provider Portal Testing Progress Bulletin

June 25, 2020

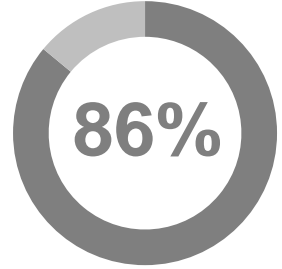
## Provider End-to-End Testing



of functionality  
tested



of 142 executed test  
scenarios worked  
successfully



of 29 authorizations  
submitted during testing  
were successful

Testing started on June 8, 2020

To date, 9 providers have participated in end-to-end testing

### Provider Feedback:

- Overall authorization and claims functionality greatly improved
- Provider training opportunities on the Incedo platform identified and implemented
- Providers have made suggestions on system usability enhancements; recommendations will be considered for future releases

## What's Next

- Targeting 5 additional providers for testing through July 2
- Additional provider testing being scheduled to focus on functionality not yet tested, which includes:
  - Gambling
  - 1915i
  - MDRN
  - Supported Employment
  - TBS

For any questions, please contact Provider Relations at [marylandproviderrelations@optum.com](mailto:marylandproviderrelations@optum.com)