

Weekly Clinical Office Hours

Optum Maryland Chief Medical Officer, Dr. Steve Daviss, will be holding an open forum Office Hours call on Wednesdays from 12:00 noon to 1:00 p.m. (eastern). You can access via the [Teams link here](#).

After holding a series of meetings over the summer of 2023 that focused on ASAM standards and admission criteria for residential levels of care – and noting the high level of interest (400-500 registered for each, 250-300 attendance) – Dr. Daviss decided to make it easier to engage with providers (Mental Health and Substance Use Disorder) by holding some open time every week, available to all PBHS providers.

Important notes about this meeting:

- This call is for clinical-related issues for mental health and SUD issues, e.g., medical necessity criteria, documentation, how to receive authorizations, staff training, etc.
- It is not for claims issues, payment issues, things that are not clinical.
- No PHI – this does not replace individual support from Provider Relations on issues. Please do not address situations that would require things like patient names or IDs. This is a group call not appropriate for private matters.
- Providers can join the call at any time, leave any time. Dr. Daviss will commit to staying on the call for the first 30 minutes and may end the call before 1:00 if there are no attendees.

Please note that I will likely cancel the FIRST Wednesday of each month due to a recurring conflicting meeting with MDH at that time.

Thank you for your interest and engagement.