

## Incedo Release Notes

**Release name:** Incedo Provider Portal Release 6.6.2.8 Hotfix

**Target release month:** November 13, 2021

**Provider action required:** None

**Status:** Completed

### Provider Impacts:

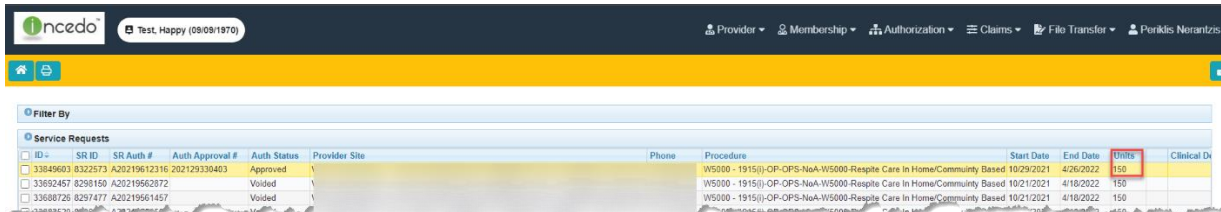
While the update is in progress, **the Incedo Provider Portal is expected to be unavailable from 5:00 am to 9:00 am, EDT.**

In addition to other technical enhancements included with this update, the following item is outlined for providers:

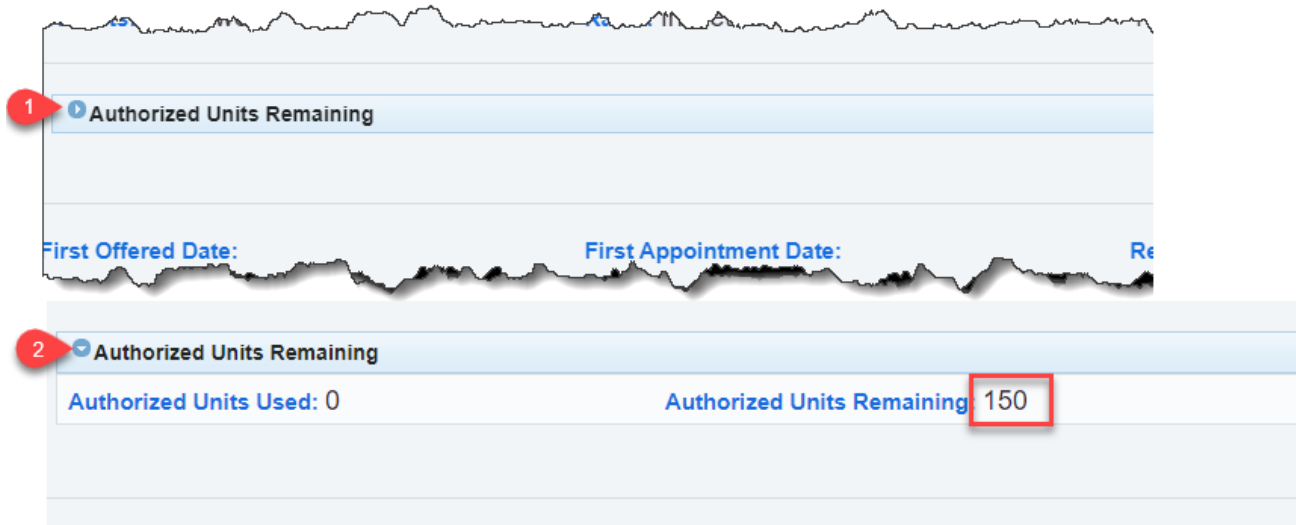
### Remaining Authorization Units Visible in Service Request Detail

This update to the Incedo Provider Portal will allow users to view remaining units for an approved authorization line.

As shown in the screenshots below, a new row is now visible in the Service Request Detail section after the service line has been selected. When you click the arrow (#1), the row will be exposed (#2) to view the units used and units remaining.



ID	SR ID	SR Auth #	Auth Approval #	Auth Status	Provider Site	Phone	Procedure	Start Date	End Date	Units	Clinical D
33849603	8322573	A20219612316	202129330403	Approved			W5000 - 1915(i)-OP-OPS-NoA-W5000-Respite Care In Home/Community Based	10/29/2021	4/26/2022	150	
33692457	8298150	A20219562872		Voided			W5000 - 1915(i)-OP-OPS-NoA-W5000-Respite Care In Home/Community Based	10/21/2021	4/18/2022	150	
33608726	8297477	A20219561457		Voided			W5000 - 1915(i)-OP-OPS-NoA-W5000-Respite Care In Home/Community Based	10/21/2021	4/18/2022	150	



Units shown will decrement based on approved claims. Depending on your billing cycle, the remaining units displayed may not match the number you expected.

**\*END\***