



Incedo Release Notes

Release name: Incedo Provider Portal Update 6.5

Target release month: July 2021

Provider action required: None

Status: On Target

Provider Impacts:

While the update is in progress, **the Incedo Provider Portal is expected to be unavailable from 5:00 am to 9:00 am, EDT.**

In addition to other technical enhancements included with this update, the following item is outlined for providers:

Supported Employment Authorizations

Issue: Prior to this update, Supported Employment authorizations are ended by the Local Authority. This can lead to delays in ending the authorization and therefore in opening a new authorization.

Resolution: This update will add the functionality for Supported Employment authorizations to be automatically ended by the Incedo system. This will decrease the time needed to end an authorization and request a new authorization.

END