



Optum Maryland

Opioid Treatment Providers (OTP) Frequently Asked Questions

- Q.1 What codes should I use when submitting authorization requests for opioid maintenance therapy with different medication?**
- A.1 The Opioid Maintenance Therapy (OMT) authorization request includes units for initial treatment services, then 26 weeks of medication (methadone/H0020, buprenorphine/H0047); counseling (H0004 and H0005) and E & M codes.*
- Q.2 How will Optum allow OTPs to bill induction phases for treatments?**
- A.2 OMT authorizations requests include the availability for OTPs to bill the induction code of H0016 when clinically indicated.*
- Q.3 When OTPs dispense buprenorphine, they bill the respective J code for medication in addition to H0016 and H0047. Are separate authorizations required for J codes?**
- A.3 No. The J code does not require a separate authorization and does not count against approved units. If providers do not see the J code presented at time of authorization, please contact marylandproviderrelations@optum.com for assistance.*
- Q.4 How do I complete new and concurrent registrations and/or authorizations for uninsured patients?**
- A.4 For new registrations of patients, use the “add member” functionality. If participants have an existing record in the system, use the uninsured eligibility application listed in the “forms” section, found under the membership tab. The span will show for concurrent authorizations once approved by Optum. Approved uninsured date spans are granted for 90-day intervals.*
- Q.5 Do I need to submit an authorization request when using billing code H0001?**
- A.5 Authorization is not required for H0001. The HCPC code H0001 will not show on the list of CPT codes.*
- Q.6 When will the Incedo Provider Portal support the ability to attach clinical documents?**
- A.6 The attachment functionality to submit clinical documents is now available.*
- Q.7 What preceding letter should I use with the uninsured Optum ID number?**
- A.7 All Optum uninsured ID numbers start with “U”.*

Q.8 Why are guest dosing codes and claims being rejected?

A.8 Guest dosing claims for methadone (W9520) and buprenorphine (W9521) are paid without authorization. Rejection of these claims was an inadvertent internal error which is being corrected.

Q.9 What routine and required data collection, if any, is taking the place of OMS?

A.9 Providers will be presented with a data capture form when requesting services. They can complete the data capture form by selecting “yes” in box shown below during the authorization process. While this is not currently required, providers are encouraged to complete the form.

Data Capture Details

Data Capture

By selecting "No", I choose not to complete this form*

--SelectOne--

Member Information

What do you prefer to be called

Please list any previous last names (ex. maiden name)

Mailing Address (If different from the one on file)

Member County

--SelectOne--

Living Situation

--SelectOne--

Maryland Residency

Yes No