

## **Provider Alert**

### **Claim Denials and Rejections Quick Reference Guide**

**September 10, 2020**

Optum Maryland has created a Quick Reference Guide (QRG) to highlight the most common reasons for claims denials that providers may encounter. This QRG also offers guidance and useful tips on how to successfully submit claims and avoid denials.

Click [here](#) to view the Claim Denials and Rejections Quick Reference Guide.

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Optum Maryland would like to reassure providers that all of our services are operating as normal during the current national response to COVID-19. Providers can continue to contact us at 1 (800) 888-1965. After-hours and holidays will be covered by clinical night staff for crisis and emergency services.

Thank you,

Optum Maryland Team