

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

September 28, 2022

Provider Alerts

Provider Alerts are posted to [Maryland.optum.com](https://maryland.optum.com) on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from September 23 to September 28.

Target Audience: All Behavioral Health Providers

- 9.28.22: [Use of F99 and R69 Diagnosis Codes](#)
- 9.28.22: [Incedo System Downtime - October 1, 2022](#)

Training Opportunities

The Optum Maryland [Provider Training Calendar for October](#) is now posted on maryland.optum.com. Please see below for upcoming training opportunities.

Incedo Provider Portal – Claims Submission (CMS 1500)

Thursday, October 6, 2:00-3:30 p.m., EDT

To Register, [Click Here](#).

Next session: November 2022

News and Reminders

1. Providers who completed the *Estimated Payments Recoupment Survey* and opted to repay their estimated payment balance by claim reductions (clipping) will see the first reductions on their claims on Thursday, September 29.
2. [The 988 Toolkit](#) has been expanded to include all new English and Spanish digital ads to raise awareness about 988, the new national suicide and crisis lifeline. Other free community outreach materials include posters, wallet cards, audio spots, and magnets. We strongly encourage all providers to visit this page regularly for the latest resources and to share these materials widely. [Learn more about 988 in Maryland](#).

The next Bulletin will be sent during the week of October 2.

Thank you,

Optum Maryland Team