

## PROVIDER BULLETIN

### Optum Maryland Provider Updates

August 18, 2022

#### Provider Alerts

Provider Alerts are posted to [Maryland.optum.com](https://Maryland.optum.com) on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from August 11 to August 18.

#### Target Audience: All Behavioral Health Providers

8-18-22: [Updates to Long-Term Care Eligibility in the Incedo Provider Portal](#)

#### Training Opportunities

Training opportunities are posted to the monthly Provider Training Calendar on [maryland.optum.com](https://maryland.optum.com). Please see below for upcoming training opportunities.

#### Uninsured Eligibility

Tuesday, August 23, 2:00-3:00 p.m., EDT

To Register, [Click Here](#).

#### ABA Requests

Thursday, August 25, 2:00-3:30 p.m., EDT

To Register, [Click Here](#).

#### BHA/MedChi Webinar Series: Helping the Helpers and Those They Serve:

Thursday, August 25 (5 p.m., EDT) *Mindfulness and Other Techniques for Stress and Anxiety*. Cheryl Mirabella, MA, NHC.

[Register here](#) or visit [bit.ly/BHAMedChiWebinar](https://bit.ly/BHAMedChiWebinar)

#### News and Reminders

1. Estimated Payment final demand letters were delivered to providers' Incedo folders on Friday, August 12, 2022. These letters contain your final estimated payment balance that is due for repayment.

- Letters will be sent during the week of August 22, to providers who have a \$0 estimated payment balance. These letters will be delivered to the Incedo folder.

2. Providers who have an estimated payment balance to repay must complete the [Estimated Payments Repayment Survey](#) by August 26, 2022.

- In this survey, providers can select their preferred repayment method.
- If you do not complete this survey by end of day on August 26, your claims will be reduced (clipped) by 50% beginning in September 2022.

3. [The 988 Toolkit: Free materials on 988 in Maryland](#). Marylanders experiencing a mental health or substance use crisis should now call or text 988 for support. MDH developed a 988 toolkit (with ads, posters, wallet cards, and more) to promote this important service. We strongly encourage all providers to visit this page regularly for the latest resources and share these materials widely. [Learn more about 988 in Maryland](#).

4. On August 11, 2022, the Maryland Department of Health released a transmittal regarding updated rates for administrative days. Please [click here](#) to view the transmittal.

**The next Bulletin will be sent during the week of August 22.**

Thank you,

Optum Maryland Team