

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

June 9, 2022

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from June 3 to June 9.

Target Audience: All Behavioral Health Providers

- 6-09-22: [Claim Images Missing for Some Providers](#)

Target Audience: PT20 and PT23 Providers

- 6-09-22: [Implementation of Required Edits in Optum's System](#)

Training Opportunities

1. Optum Maryland training opportunities are posted to the monthly [Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

Incedo Provider Portal – Claims Submission (CMS 1500)
Tuesday, June 14, 10:00-11:30 a.m., EDT
To Register, Click [Here](#)

Incedo Provider Portal – Authorization/Service Request
Tuesday, June 14, 2:00-3:30 p.m., EDT
To Register, Click [Here](#)

Supported Employment – Provider (SE-P)
Thursday, June 16, 10:00-11:30 a.m., EDT
To Register, Click [Here](#)

2. Assessing Readiness for Psychiatric Rehabilitation

- Review the theories and skills of assessing readiness to engage in psychiatric rehabilitation and recovery-oriented services in preferred clinical and community settings.
- Didactic content and exercises will be used to teach participants to orient and identify high priority settings for change.
- Assess individual readiness to engage in rehabilitation.
- These interactive training sessions will require active participation from participants.
- The cost of each training is \$25 per participant.
- **Please register for one date only.**

Session 1: Tuesday, June 21: 9-11 a.m. and 12:30-2:30 p.m. [Register here.](#)

Session 2: Tuesday, June 28: 9-11 a.m. and 12:30-2:30 p.m. [Register here.](#)

Session 3: Thursday, June 30: 9-11 a.m. and 12:30-2:30 p.m. [Register here.](#)

3. The BHA/MedChi Webinar Series: *Helping the Helpers and Those They Serve.* Please view [this flyer](#) for upcoming webinar dates.

News and Reminders

1. The June Provider Council Meeting will be held on Friday, June 10 at 10:00 am. [Click here](#) to register for this meeting.

2. Notification of reductions (clipping) on claim payments began this week for providers who have not resolved their negative balance and have not engaged with Optum MD or MDH about repayment.

- These claim reductions are due to begin on the payment of June 23, 2022.
- Providers should regularly check their Download folder within the Incedo Provider Portal as important communications will be delivered to this folder.

The next Bulletin will be sent during the week of June 13.

Thank you,

Optum Maryland Team