

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

December 1, 2021

Please see below for provider alerts, training opportunities and important news and reminders from Optum and the Maryland Department of Health (MDH).

Provider Alerts

Provider Alerts are posted to [Maryland.optum.com](https://maryland.optum.com) on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from November 25 to December 1.

Target Audience: All Behavioral Health Providers

- [12.1.21: December 2021 Training Calendar](#)

Training Opportunities

Training opportunities are posted to the monthly [Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

- Incedo Provider Portal – Claims Submission (CMS 1500) Tuesday, December 7, 2-3 p.m., EDT To Register, [Click Here](#)
- Incedo Provider Portal – Authorization/Service Request Thursday, December 9, 10-11:30 a.m., EDT To Register, [Click Here](#)
- The CovidCONNECT webinar presents: **Advance Care Medical Planning** (Dec. 2 at 5pm). [Learn more](#) or [register now](#).
- The BHA/MedChi Webinar Series presents: **Coping with the Behavioral Health Impact of the Pandemic** (Dec. 9 at 5pm). [Learn more](#) or [register now](#).

News and Reminders

- A further provider alert regarding the recoupment and reconciliation process is forthcoming.
- Providers are reminded to retrieve/use client-level COVID-19 vaccine status data from the IPP in your vaccination outreach efforts

- Providers are reminded to ensure that MCO ROI forms are signed and up-to-date and submitted to the Incedo Provider Portal.

The next Bulletin will be sent on December 8.

Thank you,

Optum Maryland Team