

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

November 3, 2021

Please see below for provider alerts, training opportunities and important news and reminders from Optum and the Behavioral Health Administration (BHA).

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from October 28 to November 3.

Target Audience: All Behavioral Health Providers

- [New Fee Schedules for Behavioral Health and Applied Behavior Analysis \(ABA\) Providers - Effective November 1, 2021](#)
- [November 2021 Provider Training Calendar Now Available](#)
 - Quick Link: [View the November Training Calendar](#)
- [Veterans' Day Holiday - Provider Payment](#)
- [COVID-19 Best Practices and Resources](#)

Target Audience: ABA Providers

- [Guidance on the Continuation of Telehealth Services for ABA Services](#)
 - View further [Guidance on the Continuation of Telehealth for ABA Services](#)

Training Opportunities

Training opportunities are posted to the monthly [Provider Training Calendar](#) on Maryland.optum.com. Please see below for upcoming training opportunities.

Supported Employment – DORS: For DORS Counselors making PRP requests on behalf of Maryland minor participants using the Incedo portal.

- Monday, November 8, 10-11 a.m., EDT To Register, Click [Here](#)

Incedo Provider Portal – Claims Submission (CMS 1500): For providers billing services with CMS 1500 using the Incedo portal.

- Tuesday, November 9, 2-3 p.m., EDT To Register, Click [Here](#)

Incedo Provider Portal – Authorization/Service Request: For providers requesting authorizations for services using the Incedo portal.

- Thursday, November 11, 10-11:30 a.m., EDT To Register, Click [Here](#)

BHA News and Reminders

- [BHA's COVID-19 provider survey](#) was extended to Nov. 15. [Learn more.](#)
- New COVID-19 webinar: Lessons from Howard and Frederick Counties on Nov. 19. [Learn more.](#)

Optum News and Reminders

- SUD-IOP Initial Request Reminder:
If the provider uses the initial authorization plan multiple times concurrently for the same provider/participant, those requests are considered invalid and will be voided.
- Providers are reminded to retrieve/use client-level COVID-19 vaccine status data from the IPP in your vaccination outreach efforts
 - View training materials [here](#)
- Providers are reminded to ensure that [MCO ROI](#) forms are signed and up-to-date and submitted to the Incedo Provider Portal.

The next Bulletin will be sent on Wednesday, November 10

Thank you,

Optum Maryland Team