

## PROVIDER BULLETIN

### Optum Maryland Provider Alerts and Updates

January 19, 2022

Please see below for provider alerts, training opportunities and important news and reminders from Optum and the Maryland Department of Health (MDH).

#### News and Reminders

1) **DEADLINE APPROACHING:** Providers who received a *Notice of Recoupment of Retro-Eligibility and Overpayments* letter must complete the [Negative Balance and Claim Lifecycle Report Survey](#) by **Friday, January 21, 2022**.

- Providers owing \$500 or more **must complete the survey**.
- Those who do not do so by end of day on January 21, 2022, will receive an email notifying them that their claims will be clipped at an amount equal to 25% of the total adjudicated current claim payments (averaged over the last 10 months) beginning February 1, 2022, until the retro-eligibility balance of their negative balance is satisfied. Deductions will appear in the February 6th check-write.
- Further information will follow on next week's Bulletin.
- Please see [this provider alert](#) from January 12, 2022 for details.

2) To allow Optum time to make further enhancements to the Claim Lifecycle report based on provider feedback, **the due date for retro-eligibility repayments has been extended from April 1 to April 15, 2022**.

3) Reminder: The HealthChoice COVID-19 Gift Card Program offers a vaccine incentive to enrollees for a limited time. [Learn more here](#) or [read the press release](#).

4) For the latest COVID-19 updates, please visit [coronavirus.maryland.gov](https://coronavirus.maryland.gov) and [covidlink.maryland.gov](https://covidlink.maryland.gov).

#### Provider Alerts

Provider Alerts are posted to [Maryland.optum.com](https://Maryland.optum.com) on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from January 13 to January 19.

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**Target Audience: All Behavioral Health Providers**

- [01-19-22: BHA Deputy Secretary Letter on Covid Recommendations for Providers](#)
- [01-19-22: Inclusion of CARC Codes on PRA Claim Line Level](#)

**Training Opportunities**

Training opportunities are posted to the monthly [Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

- **PRP: Minor – For Providers making PRP requests on behalf of Maryland minor participants using the Incedo portal**
  - Thursday, January 20, 10 - 11 a.m., EDT. To Register, Click [Here](#)

**The next Bulletin will be sent on January 26.**

Thank you,

Optum Maryland Team

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