



## PROVIDER BULLETIN

### Optum Maryland Provider Alerts and Updates

January 12, 2022

Please see below for provider alerts, training opportunities and important news and reminders from Optum and the Maryland Department of Health (MDH).

#### Provider Alerts

Provider Alerts are posted to [Maryland.optum.com](http://Maryland.optum.com) on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from January 6 to January 12.

#### Target Audience: All Behavioral Health Providers

- [01-12-22: Reminder to Complete Negative Balance and Claim Lifecycle Report Survey](#)
- [01-12-22: Martin Luther King Jr. Day Office Closure](#)

#### Training Opportunities

Training opportunities are posted to the monthly [Provider Training Calendar](#) on [maryland.optum.com](http://maryland.optum.com). Please see below for upcoming training opportunities.

Incedo Provider Portal – Authorization/Service Request Thursday, January 13, 10:00-11:30 a.m., EDT  
To Register, Click [Here](#)

PRP - Adult  
Tuesday, January 18, 10:00-11:00 a.m., EDT  
To Register, Click [Here](#)

The BHA/MedChi Webinar Series presents: **Cultivating Compassion and Resilience for Yourself and Those in Your Care** (Jan. 13 at 5 p.m.). [Learn more](#) or [register now](#).

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## News and Reminders

- 1) The January 2022 Provider Council Meeting will be held on Friday, January 14. To register, click [here](#).
- 2) Providers who received letters are reminded to complete the Negative Balance and Claim Lifecycle Report Survey by January 21, 2022.
- 3) Support is available for Marylanders who have had COVID-19. Join MDH and @NAMIMaryland on January 27 from 6:30 to 8 p.m. for a peer support session to discuss the road to recovery and coping resources. [Learn more](#) or [register now](#).
- 4) Reminder: The HealthChoice COVID-19 Gift Card Program offers a vaccine incentive to enrollees for a limited time. [Learn more here](#) or [read the press release](#).
- 4) For the latest COVID-19 updates, please visit [coronavirus.maryland.gov](https://coronavirus.maryland.gov) and [covidlink.maryland.gov](https://covidlink.maryland.gov).

**The next Bulletin will be sent on January 19.**

Thank you,

Optum Maryland Team

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