

PROVIDER ALERT

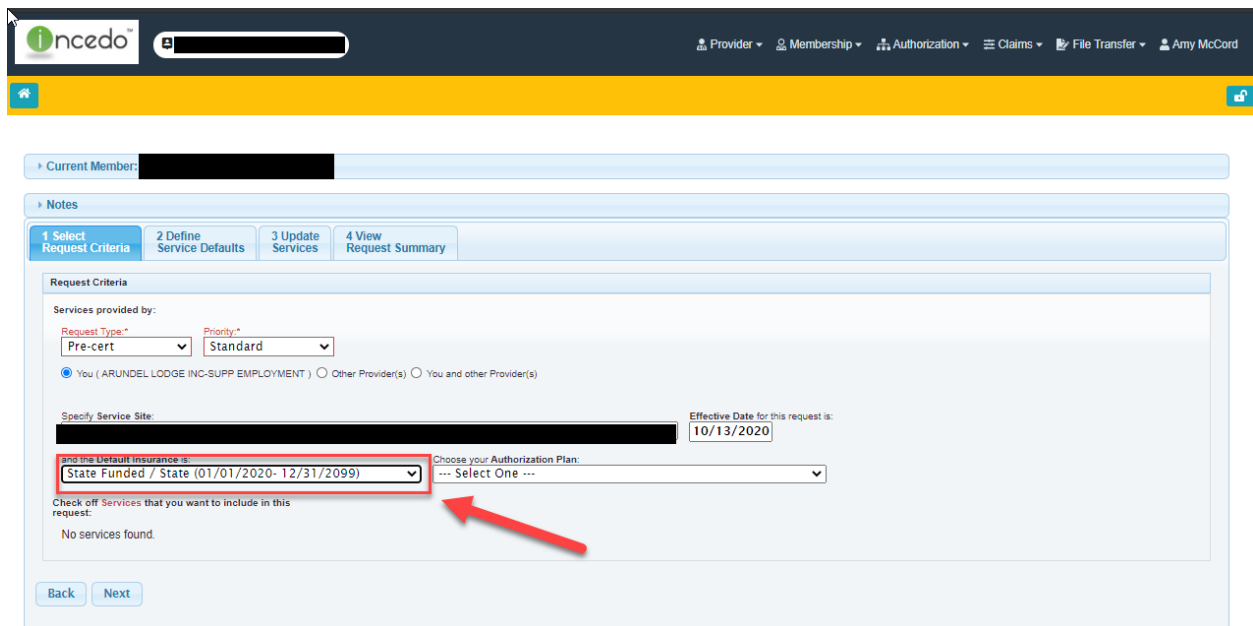
Authorization Requests for Residential Rehabilitation Programs (RRP)

October 23, 2020

Optum Maryland would like to offer guidance to Residential Rehabilitation Program (RRP) providers on submitting authorization requests for MH Residential Rehabilitation Program Services. Please see the details below.

To request RRP when entering the authorization request in the Incedo Provider Portal:

1. Select “State Funded” as the insurance



The screenshot shows the Incedo Provider Portal interface. At the top, there is a navigation bar with the Incedo logo and a search bar. Below the navigation bar, there are tabs for 'Current Member', 'Notes', and a progress indicator with four steps: '1 Select Request Criteria', '2 Define Service Defaults', '3 Update Services', and '4 View Request Summary'. The 'Request Criteria' form is displayed, with the following fields and options:

- Services provided by:**
 - Request Type: Pre-cert
 - Priority: Standard
 - Radio buttons: You (ARUNDEL LODGE INC-SUPP EMPLOYMENT) , Other Provider(s) , You and other Provider(s)
- Specify Service Site:** [Redacted]
- Effective Date for this request is:** 10/13/2020
- and the Default Insurance is:** State Funded / State (01/01/2020-12/31/2099) (highlighted with a red box)
- Choose your Authorization Plan:** --- Select One --- (highlighted with a red arrow)
- Check off Services that you want to include in this request:** No services found.

At the bottom of the form, there are 'Back' and 'Next' buttons.

2. Select “Residential Rehabilitation – Initial” or “Residential Rehabilitation – Concurrent” Authorization Plan” which will offer codes “H2018” and “T2048”

Current Member: [REDACTED]

Notes

1 Select Request Criteria | 2 Define Service Defaults | 3 Update Services | 4 View Request Summary

Request Criteria

Services provided by:

Request Type*: Pre-cert | Priority*: Standard

You (ARUNDEL LODGE INC-SUPP EMPLOYMENT) | Other Provider(s) | You and other Provider(s)

Specify Service Site: [REDACTED] | Effective Date for this request is: 10/13/2020

and the Default Insurance is: State Funded / State (01/01/2020- 12/31/2099) | Choose your Authorization Plan: Residential Rehabilitation-Initial (60)

Check off Services that you want to include in this request:

Service	Proc/HCPCS/Rev Code
<input type="checkbox"/> MH - MH Resi R&B - State Funded - T2048-Residential Room and Board	T2048
<input type="checkbox"/> MH - Psychiatric Rehabilitation - H2018-Psychosocial rehab services, per diem	H2018

Back | Next

3. Check off both codes

Current Member: [REDACTED]

Notes

1 Select Request Criteria | 2 Define Service Defaults | 3 Update Services | 4 View Request Summary

Request Criteria

Services provided by:

Request Type*: Pre-cert | Priority*: Standard

You (ARUNDEL LODGE INC-SUPP EMPLOYMENT) | Other Provider(s) | You and other Provider(s)

Specify Service Site: [REDACTED] | Effective Date for this request is: 10/13/2020

and the Default Insurance is: State Funded / State (01/01/2020- 12/31/2099) | Choose your Authorization Plan: Residential Rehabilitation-Initial (60)

Check off Services that you want to include in this request:

Service	Proc/HCPCS/Rev Code
<input checked="" type="checkbox"/> MH - MH Resi R&B - State Funded - T2048-Residential Room and Board	T2048
<input checked="" type="checkbox"/> MH - Psychiatric Rehabilitation - H2018-Psychosocial rehab services, per diem	H2018

Back | Next

Please be assured that the correct funding will be entered upon clinical review of the authorization by Optum Maryland.

Optum Maryland is working to update authorization requests entered prior to the T2048 code being included on the Residential Rehabilitation – Initial and Residential Rehabilitation – Concurrent authorization plans.

If you have questions about the information in this alert, please contact customer services at 1-800-888-1965.

Thank you,
Optum Maryland Team