

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

October 10, 2024

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from October 3 to October 10.

Target Audience: All Behavioral Health Providers

- [10-10-24: Provider Compliance Alert #3](#)
- [10-10-24: Carelon Training Calendar](#)
- [10-10-24: Incedo System Downtime - Saturday, October 12, 2024](#)

Training Opportunities

Training opportunities are posted to the [October Provider Training Calendar](#) on Maryland.optum.com. Please see below for upcoming training opportunities.

Mobile Crisis Teams – Incedo Provider Portal

Wednesday October 16, 9:30 a.m. – 11:00 a.m., EDT

To register, [click here](#).

*For Carelon provider training opportunities, please see the “**Behavioral Health ASO Transition**” section of this Bulletin, below.*

News and Reminders

1. The October Provider Council Meeting will be held on Friday, October 11, 2024, at 10:00 a.m. Please [click here](#) to register.
2. An updated copy of the [ABA fee schedule](#), effective July 1, 2024, has been posted to the ABA Providers “Information” webpage.
 - This fee schedule has been revised to clarify the weekly limit for code H2012 effective November 2023.

3. Providers are reminded to regularly check their Incedo Download folder for new documents as Optum continues to use this folder to deliver information to providers.

- A step-by-step guide to accessing this folder and the files within it can be [found here](#).

Behavioral Health ASO Transition Information

The Maryland Medicaid Behavioral Health Administrative Services Organization will transition to Carelon Behavioral Health on January 1, 2025. Information regarding the transition is posted to [this webpage](#) and updates will also be posted here on the Provider Bulletin.

- [View the Carelon Provider Orientation and Training Calendar](#)
- [Carelon Behavioral Health - ASO Transition Provider Frequently Asked Questions](#)

In preparation for the Behavioral Health ASO transition, providers are reminded to ensure their details are up-to-date in MMIS. Having up-to-date information in this system will help to prevent delays in receiving communications and documentation.

- Please note; Optum is unable to update details in MMIS. Providers must update their information directly in MMIS.

The next Bulletin will be sent during the week of October 13.

Thank you,

Optum Maryland Team