

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

October 18, 2024

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from October 11 to October 18.

Target Audience: All Behavioral Health Providers

- [Change of Ownership Checklist and Frequently Asked Questions](#)
- [10-17-24: Incedo System Downtime - Saturday, October 19, 2024](#)

Training Opportunities

There are no further Optum Maryland provider trainings scheduled through the end of this year.

Please visit the [Provider Training and Education](#) webpage where resources are available for self-paced training on authorization requests, claim submission, ABA, PRP, Supported Employment, Gambling, MDRN, and more.

*For Carelon provider [training opportunities](#), please see the “**Behavioral Health ASO Transition**” section of this Bulletin, below.*

News and Reminders

1. Maryland Overdose Data Dashboard

Maryland has a new tool for combating the opioid crisis. The new **Overdose Data Dashboard** was created with extensive feedback from community partners about what they need to respond quickly to trends and save lives. Visit the Dashboard at bit.ly/OverdoseData.

2. Updates have been made to the **Crisis Services Billing Manual**. The most up-to-date copy of this billing manual can be [viewed here](#).

3. The **October Provider Council Meeting** was held on Friday, October 11, 2024, at 10:00 a.m.

- Please [click here](#) to view a video recording of this meeting.
- Please [click here](#) to view a PDF of the meeting presentation.

4. The Office of Community Based Access and Support Maryland's Commitment to Veterans would like to share their training initiative **Training Military Assistance Provider (TMAP) Program**. Please click to view the flyer below:

- [Trained Military Assistance Provider \(TMAP\)](#)

5. The Office of Primary Behavioral Health and Early Intervention would like to announce the opening of the **Substance Use Disorder Treatment Facility** for youth ages 13-21 at Mountain Manor Treatment Centers. Please click to view the flyer below:

- [Mountain Manor Youth Inpatient Program](#)

Behavioral Health ASO Transition Information

The Maryland Medicaid Behavioral Health Administrative Services Organization will transition to Carelon Behavioral Health on January 1, 2025. Information regarding the transition is posted to [this webpage](#) and updates will also be posted here on the Provider Bulletin.

- An updated [Provider Frequently Asked Questions](#) document was posted on October 17, 2024.
- [View the Carelon Provider Orientation and Training Calendar](#)

In preparation for the Behavioral Health ASO transition, providers are reminded to ensure their details are up-to-date in MMIS. Having up-to-date information in this system will help to prevent delays in receiving communications and documentation.

- Please note; Optum is unable to update details in MMIS. Providers must update their information directly in MMIS.

The next Bulletin will be sent during the week of October 20.

Thank you,

Optum Maryland Team