

## PROVIDER BULLETIN

### Optum Maryland Provider Alerts and Updates

October 6, 2022

#### Provider Alerts

Provider Alerts are posted to [Maryland.optum.com](https://Maryland.optum.com) on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from September 29 to October 6.

#### Target Audience: All Behavioral Health Providers

- [10-6-22: Provider Council Meeting: October 14](#)

#### Training Opportunities

The Optum Maryland [Provider Training Calendar for October](#) is now posted on [maryland.optum.com](https://maryland.optum.com). Please see below for upcoming training opportunities.

#### Incedo Provider Portal – Authorization/Service Request

Tuesday, October 11, 2:00-3:30 p.m., EDT

To Register, [Click Here](#).

Next session: November 2022.

#### Uninsured Eligibility

Thursday, October 13, 2:00-3:00 p.m., EDT

To Register, [Click Here](#).

Next session: December 2022.

#### News and Reminders

1. Letters will be sent during the week of October 10 to providers who did not respond to the *Estimated Payment Recoupment Survey*.
  - These letters will be delivered to the "Download" folder in the Incedo Provider Portal. Please look for the file name beginning "EPNoSurveyResponse"
  - Providers who failed to respond will have their weekly claims reduced (clipped) at 50% beginning the week of October 16.

**The next Bulletin will be sent during the week of October 9.**

Thank you,

Optum Maryland Team