

# Maryland Recovery Net Incedo Submissions

At a Glance

This document is to assist MD Recovery Net housing providers with submitting authorization/service requests and submitting claims for payment.

## What is an authorization?

Authorizations (Service Requests) are requests to render services to eligible participants. Services may require authorization approval for payment. Authorization/Service requests are submitted using the Incedo Provider Portal.

Before entering a Service Request online, providers **must** receive a completed *housing request form* from the State Care Coordinator.

Authorization Tips
<ul style="list-style-type: none"> <li>❑ Must have received a completed housing request form from the State Care Coordinator.</li> <li>❑ Confirm participant has a valid MDRN State funded Eligibility span or make a request for <a href="#">Uninsured Eligibility</a> span(s) using the Incedo Provider Portal (IPP).</li> <li>❑ IPP authorization date span is pre-loaded for 60 days for initial requests; 30 days for concurrent requests.</li> <li>❑ The MDRN CPT (Current Procedural Terminology) codes can be identified on the <a href="#">PBHS SUD Fee Schedule</a>.</li> <li>❑ 1 Unit = 1 Day</li> <li>❑ Incedo Provider Portal profiles are preloaded with a default Authorization Plan for MDRN providers. If the Authorization Plan on your profile does not show MDRN2 services, please <a href="mailto:marylandproviderrelations@optum.com">contact the Provider Relations team</a> at <a href="mailto:marylandproviderrelations@optum.com">marylandproviderrelations@optum.com</a>.</li> <li>❑ MDRN Authorizations require a PBHS (Public Behavioral Health System) approved SUD (substance use disorder) ICD-10 primary diagnosis. The diagnosis/primary issue may be identified from the participant’s referring or treating clinician.</li> <li>❑ If the diagnosis is unknown at the time of authorization request, MDRN providers may enter an unidentified diagnosis (ICD-10 code – R69). Click <a href="#">here</a> for the Provider Alert. However, a BHA approved diagnosis required to bill for MDRN services. A list of BHA approved diagnoses codes can be found on the Optum MD site <a href="#">here</a>.</li> </ul>

## How are housing services billed?

MDRN Housing services provided to Optum Maryland participants can be billed by submitting a CMS 1500 claim to Optum Maryland ASO. Electronic claims can be submitted online using the Incedo Provider Portal.

### Claim Submission Tips

- ❑ A National Provider Identifier (NPI) is required for claims submission. Generic NPIs for non-clinical providers are generated by the Provider Relations team. If you have not received your assigned NPI for billing submission, please contact Provider Relations at [marylandproviderrelations@optum.com](mailto:marylandproviderrelations@optum.com).
- ❑ MDRN claim submissions require a PBHS approved SUD ICD-10 primary diagnosis. The diagnosis/primary issue may be identified from the participant's referring or treating clinician. A list of BHA approved diagnoses codes can be found on the Optum MD site [here](#).
- ❑ Claims submitted for MDRN services should contain an Authorization/Service Request number that has been approved.
- ❑ Place of service: 99
- ❑ The MDRN CPT (Current Procedural Terminology) code and fee amount can be identified on the [PBHS SUD Fee Schedule](#).
- ❑ Unit: 1 Per Day
- ❑ Up to six dates of service may be submitted per claim form. Remaining dates may be billed on a separate claim form.