



## **PROVIDER ALERT**

**Thanksgiving Holiday Office Closure – November 24-25**

**November 16, 2022**

### **Target Audience: All Behavioral Health Providers**

In observance of the Thanksgiving holiday, Optum Maryland's administrative offices and call center will be closed on Thursday and Friday, November 24-25, 2022. Our clinical staff will be available for crisis calls and emergency services via the Optum Maryland toll-free number, 1-800-888-1965. We will resume normal business hours on Monday, November 28, 2022.

As the Thanksgiving holiday falls on a Thursday, provider payments will be made one (1) day in advance, on Wednesday, November 23, 2022.

If you have questions about the information contained in this alert, please contact Optum Maryland customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team