

	<p><b>Hello and Welcome to Optum Maryland!</b></p> <p>Join us for a <b>Live Education Session</b> with the <b>Incedo Provider Portal (IPP)</b>!</p>
<p><b>Audience</b></p> 	<p>Participating Optum Maryland providers who will benefit from training sessions on Claims Submission Process, Authorization/Service Request Process, Uninsured Eligibility, Supported Employment, and Maryland Recovery Net (MDRN).</p>
<p><b>Session Info</b></p> 	<p><b>To register for a training session, please click the registration link under your desired date/time.</b></p> <p><b><i>Claims Submission (CMS 1500) - Incedo Provider Portal</i></b> <i>1 Hour – For providers billing services with CMS 1500 using the Incedo Provider Portal. Includes demonstration of Incedo claim form entry.</i></p> <ul style="list-style-type: none"><li>● <b>Tuesday, December 6, 10:00-11:00 a.m., EST</b> To Register, <a href="#">Click Here</a> Next Session: January 2023</li></ul> <p><b><i>Authorization/Service Request - Incedo Provider Portal</i></b> <i>1.5 Hours – For providers requesting authorizations for services using the Incedo Provider Portal. Includes demonstration of authorization entry and uninsured eligibility requests.</i></p> <ul style="list-style-type: none"><li>● <b>Tuesday, December 6, 2:00-3:30 p.m., ETS</b> To Register, <a href="#">Click Here</a> Next Session: January 2023</li></ul>

**Uninsured Eligibility**

*1 Hour – For Providers making Uninsured Eligibility requests on behalf of Maryland Participants. Includes review of Uninsured Eligibility Criteria and demonstration of Uninsured forms completion.*

- **Thursday, December 8, 10:00-11:30 a.m., EST**  
To Register, Click [Here](#)  
Next Session: February 2023

**Supported Employment – Provider (SE-P)**

*1.5 Hours – For Supported Employment Providers making authorization requests in the Incedo portal. Includes review of SE requirements, workflow, and Incedo demonstration.*

- **Tuesday, December 13, 10:00-11:30 a.m., EST**  
To Register, [Click Here](#)  
Next Session: March 2023

**Maryland Recovery Net**

*2 Hours – For MDRN Providers requesting service authorizations and submitting claims in the Incedo Provider portal. Includes review of workflow and Incedo demonstrations.*

- **Thursday, December 15, 2:00-4:00 p.m., EST**  
To Register, [Click Here](#)  
Next Session: March 2023

### **Upcoming January Training Sessions**

*Upcoming instructor-led training sessions for the month of January*

- **PRP Minor and Adult (Postponed from November)**
- **Incedo Claims**
- **Incedo Authorization Requests**

*Providers are encouraged to send examples and scenarios to be clarified and addressed in live training sessions. Providers may submit to [MarylandProviderTraining@optum.com](mailto:MarylandProviderTraining@optum.com). Submissions must NOT include any participant PHI or identifying information.*

### **Unable to attend a LIVE training session?**

Visit [Provider Education and Training](#) or [Provider Resources](#) for self-paced guidance on the following topics:

- [Incedo Authorization Requests](#)
- [Incedo Discharge/Auth Closure](#)
- [Incedo Claims Training Participant Guide](#)
- [Incedo Uninsured Eligibility Requests Participant Guide](#)
- [Incedo Managing Users](#)
- [Maryland Recovery Net Requests/Claim Submission](#)
- [UB04 Claim Submission](#)