



PROVIDER ALERT
Thanksgiving Holiday Hours – November 26-27
November 23, 2020

In observance of the Thanksgiving holiday, Optum Maryland administrative offices and call center will be closed on Thursday and Friday, November 26-27. Our clinical staff will be available for crisis calls and emergency services via the Optum Maryland toll-free number, 1 (800) 888-1965. We will resume normal business hours on Monday, November 30.

Because the holiday will fall on Thursday, payments to providers will be made one day in advance, on Wednesday, November 25.

If you have questions about the information contained in this alert, please contact customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team