

Provider Alert
Reconciliation Frequently Asked Questions
May 13, 2020

Optum Maryland has created a frequently asked questions (FAQ) document to address questions and concerns regarding the reconciliation process. This document also includes important information regarding the Provider Remittance Advice. For additional questions or concerns not addressed in this document, please email marylandproviderrelations@optum.com.

View the Reconciliation FAQ by [clicking here](#).

Optum Maryland would like to reassure providers that all of our services are operating as normal during the current national response to COVID-19. Providers can continue to contact us at 1 (800) 888-1965. After-hours and holidays will be covered by clinical night staff for crisis and emergency services.

Thank you,

Optum Maryland Team