



## **PROVIDER ALERT**

### **Summary Reconciliation Reports**

**May 11, 2020**

Optum Maryland is aware of incorrect claims data that is displayed on providers' Summary Reconciliation Reports. We are working to correct the reports and an updated message will be posted on the portal and a provider alert sent when the revised reports are available. There is no need to contact the call center at this time.

Thank you for your understanding in this matter.

Optum Maryland would like to reassure providers that all of our services are operating as normal during the current national response to COVID-19. Providers can continue to contact us at 1 (800) 888-1965. After-hours and holidays will be covered by clinical night staff for crisis and emergency services.

Thank you,

Optum Maryland Team