

## PROVIDER BULLETIN

### Optum Maryland Provider Alerts and Updates

May 30, 2024

#### Provider Alerts

Provider Alerts are posted to [Maryland.optum.com](https://Maryland.optum.com) on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from May 24 to May 30.

#### Target Audience: All Behavioral Health Providers

- [5-30-24: Incedo System Downtime - Saturday, June 1](#)
- [5-24-24: Transmittal: Clarification of Reimbursement for Primary Care Services with Carved-Out Diagnosis Codes in Federally Qualified Health Centers](#)

#### Training Opportunities

Training opportunities are posted to the [June Provider Training Calendar](#) on [maryland.optum.com](https://maryland.optum.com). Please see below for upcoming training opportunities.

##### **Claims Submission (CMS 1500)**

Monday, June 3, 2:00 p.m. – 3:30 p.m., EDT

To register, [click here](#).

##### **Supported Employment**

Monday, June 10, 1:00 p.m. - 2:30 p.m., EDT

To register, [click here](#).

##### **Authorization/Service Request**

Tuesday, June 18, 2:00 p.m. – 4:00p.m., EDT

To register, [click here](#).

##### **Psychiatric Rehabilitation Program (PRP) - Minor**

Tuesday, June 25, 9:00 a.m. - 11:00 a.m., EDT

To register, [click here](#).

## News and Reminders

1. The Maryland Department of Health and Carelon Behavioral Health will host a virtual Town Hall on **Monday, June 3, and Tuesday, June 4**, as an opportunity to learn more about the upcoming Public Behavioral Health System Administrative Service Organization Vendor Change on January 1, 2025.
  - Full details, and webinar dates, times, and registration links can be found in [this provider transmittal](#).
2. Applied Behavior Analysis (ABA) Consumer Perception of Care 2023 Survey results have been posted to the Optum Maryland website. Please click to view:
  - [2023 Consumer Perception of Care Survey Summary - Adult ABA](#)
  - [2023 Consumer Perception of Care Detailed Report - ABA](#)

### 3. Maternal Opioid Misuse (MOM) Program

The Maternal Opioid Misuse (MOM) Program was created to provide case management services to pregnant enrollees with opioid use disorder (OUD) that will continue for one year following the end of pregnancy. The program's success requires providers to encourage patients who qualify to enroll.

We have created a toolkit that contains all informational resources for the MOM Program. Providing support to pregnant Medicaid members diagnosed with OUD will ensure access to proper healthcare for participants and their families. Learn more and access the [MOM Case Management Toolkit](#).

**The next Bulletin will be sent during the week of June 2.**

Thank you,

Optum Maryland Team