



PROVIDER ALERT

Scheduled Incedo System Downtime – May 18, 2024

May 16, 2024

Target Audience: All Behavioral Health Providers

The Incedo Provider Portal is expected to be unavailable from 5:00 a.m. to 8:00 a.m., EDT on Saturday, May 18, 2024, while routine system maintenance is carried out.

If you have questions about the information contained in this alert, please contact Optum Maryland customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team