



PROVIDER ALERT

Memorial Day Holiday Office Closure – May 29

May 18, 2023

Target Audience: All Behavioral Health Providers

In observance of Memorial Day, Optum Maryland's administrative offices and call center will be closed on Monday, May 29, 2023. Our clinical staff will be available for crisis calls and emergency services via the Optum Maryland toll-free number, 1-800-888-1965. We will resume normal business hours on Tuesday, May 30, 2023.

This holiday will not affect any provider payments or checkwrites.

If you have questions about the information contained in this alert, please contact Optum Maryland customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team