

## Provider Alert

### Optum Maryland Office Closure – Memorial Day

May 24, 2021

#### **Target Audience: All Behavioral Health Providers**

In observance of the Memorial Day holiday, Optum Maryland's administrative offices and the call center will be closed on Monday, May 31, 2021. Our clinical staff will be available for crisis calls and emergency services via the Optum Maryland toll-free number, 1 (800) 888-1965. We will resume normal business hours on Tuesday, June 1, 2021.

Provider payment will be made as usual on Thursday, June 3. Payment information will be available in PaySpan on Wednesday, June 2.

If you have questions about the information in this alert, please contact customer service at 1 (800) 888-1965.

Thank you,

Optum Maryland Team

*Please visit our website at [maryland.optum.com](http://maryland.optum.com) for provider resources, online training, and more information.*