

Provider Alert

277CA Transaction - Upcoming Webinar and Resources

May 7, 2021

**Target Audience: Providers submitting claims via an 837
or Clearinghouse**

On April 12, 2021, Optum Maryland implemented the [277 Claims Acknowledgement \(277CA\) Transaction](#), which is a claims acknowledgment response file. To ensure providers are fully supported and educated on the use of the 277CA transaction file, we would like to reinforce providers' awareness of the available resources to assist with understanding the 277CA transaction.

277CA Transaction Overview Webinar

On May 13, 2021, Optum Maryland will host a live webinar for eligible providers (those who submit claims via an 837 or through a clearinghouse) who wish to learn more about the 277CA transaction or have questions and concerns.

Providers may submit questions and concerns regarding the 277CA transaction in advance of the meeting to omd_edisupport@optum.com by May 11, 2021. Please address the email subject line as "277CA Overview" when submitting your questions.

To register for the webinar, click [here](#) or register through the [May 2021 Provider Training Calendar](#).

Understanding the 277CA Transaction Frequently Asked Questions (FAQs)

A detailed 277CA FAQs document has been created for providers to obtain on-demand information about the transaction. The FAQs document can be easily accessed by clicking [here](#), or by visiting the [Provider Resources](#) page on the [Optum Maryland website](#).

Contact Us

If you have questions or concerns about the 277CA transaction, contact the Optum Maryland EDI team at omd_edisupport@optum.com or Optum Maryland customer service at 1-800- 888-1965 for support.

Please visit our website at maryland.optum.com for provider resources, online training, and more information.

Thank you,

Optum Maryland Team