



PROVIDER ALERT

Update to Incedo Provider Portal

June 2, 2020

As part of the continuing improvements being made to the Incedo Provider Portal (IPP), Optum Maryland released a further update to the system on the morning of Saturday, May 30, 2020.

This update streamlined the layout of the Membership Summary page and the authorization entry workflow.

For further details of the changes made by this update, please see the provider alert posted on May 29, by [clicking here](#).

Optum Maryland would like to reassure providers that all of our services are operating as normal during the current national response to COVID-19. Providers can continue to contact us at 1 (800) 888-1965. After-hours and holidays will be covered by clinical night staff for crisis and emergency services.

Thank you,

Optum Maryland Team