

# PROVIDER ALERT

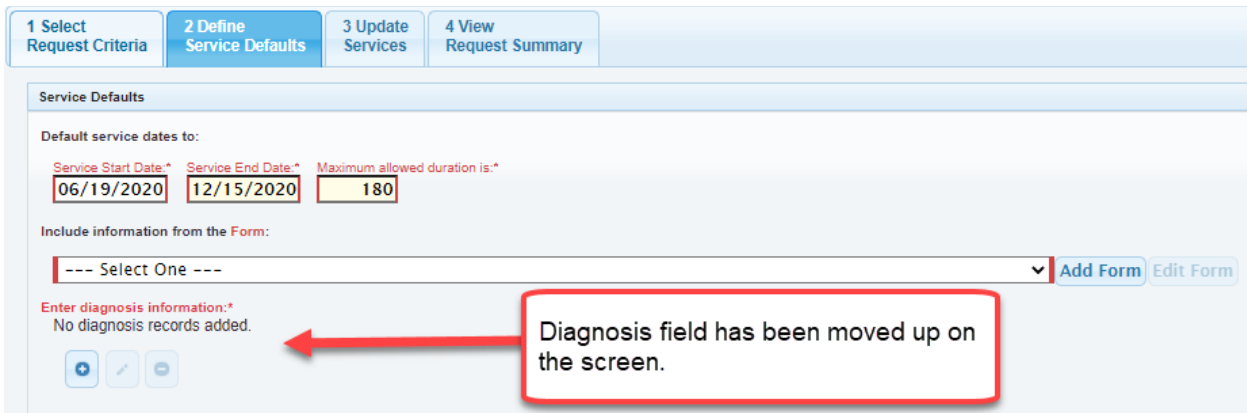
## Authorization Entry - Diagnosis Entry

### June 23, 2020

On June 20, 2020, Optum Maryland released an update to the Incedo Provider Portal. This update included the requirement to enter a valid diagnosis when entering an authorization request.

The diagnosis entry field has been moved from its original position, and the new position of the field is shown in the screenshot below.

Details of the diagnosis requirement are included in a provider alert dated June 18, 2020, which can be viewed [here](#).



1 Select Request Criteria   2 Define Service Defaults   3 Update Services   4 View Request Summary

Service Defaults

Default service dates to:

Service Start Date:\*   Service End Date:\*   Maximum allowed duration is:\*

06/19/2020   12/15/2020   180

Include information from the Form:

--- Select One ---   Add Form   Edit Form

Enter diagnosis information:\*

No diagnosis records added.

Diagnosis field has been moved up on the screen.

If you have questions about the information contained in this alert, please contact [marylandproviderrelations@optum.com](mailto:marylandproviderrelations@optum.com).

Optum Maryland would like to reassure providers that all of our services are operating as normal during the current national response to COVID-19. Providers can continue to contact us at 1 (800) 888-1965. After-hours and holidays will be covered by clinical night staff for crisis and emergency services.

Thank you,

Optum Maryland Team