



PROVIDER ALERT
Incedo Provider Portal Testing Progress
June 25, 2020

As Optum Maryland prepare for reactivation of the Incedo system, we would like to share information with Providers regarding the progress and current results of the Incedo Provider Portal User Experience Testing.

We have prepared a document that details the current status of the system testing. Click [here](#) to view this document in full.

If you have questions about the information contained in this alert, please contact marylandproviderrelations@optum.com

Optum Maryland would like to reassure providers that all of our services are operating as normal during the current national response to COVID-19. Providers can continue to contact us at 1 (800) 888-1965. After-hours and holidays will be covered by clinical night staff for crisis and emergency services.

Thank you,
Optum Maryland Team
