



## **PROVIDER ALERT**

### **Authorization Requests for Residential Rehabilitation Programs (RRP) MH Residential Bed Hold**

**June 5, 2020**

Optum Maryland would like to offer guidance to RRP providers on submitting authorization requests for MH Residential Bed Holds. Please see details below.

**To request Mental Health Residential Bed Hold for RRP** (only can be requested on Concurrent):

- Select “MH-Residential Bed Hold Authorization Plan” which will offer code “H0019”.
- The value for units will default to zero. Users must enter the number of units being requested, up to 30 units maximum.
- Once the request is completed, it will be routed to the CSA/LBHA for review.

If you have questions about the information in this alert, please contact [MarylandProviderRelations@optum.com](mailto:MarylandProviderRelations@optum.com)

Optum Maryland would like to reassure providers that all of our services are operating as normal during the current national response to COVID-19. Providers can continue to contact us at 1 (800) 888-1965. After-hours and holidays will be covered by clinical night staff for crisis and emergency services.

Thank you,  
Optum Maryland Team