



PROVIDER ALERT
Scheduled Release of Backlogged Claims
July 24, 2020

Optum Maryland is scheduled to release the first tranche of backlogged claims on Monday, July 27. Backlogged claims are those claims that have been received and processed in the Incedo Provider Portal (IPP) system for the period of January 2020 – July 2020, but that have not yet been released. Claims submitted into the IPP and processed within the period of January and February will be included in this first tranche released.

Providers will receive a Payment Remittance Advice (PRA) document, posted to their PaySpan account, for this and each subsequent claims release. A separate PRA will be generated for each combination of TIN, provider type, NPI number and funding stream (Medicaid and State funding). The PRA contains the final adjudication status for the claims submitted by your organization and includes any applicable claims explanation reason codes.

- A document that explains the PRA in detail can be found [here](#).
- A timeline for the reconciliation process can be found [here](#).
- A frequently asked questions document regarding the reconciliation can be found [here](#).

If you have questions about your PRAs, or the information contained within them, please email maryland.provpymt@optum.com.

Thank you,
Optum Maryland Team