

PROVIDER ALERT Release of Tranche 1 Backlogged Claims July 28, 2020

Optum Maryland began the release of Tranche 1 backlogged claims yesterday, July 27, 2020, as scheduled. Due to the size of Tranche 1, the release of claims will occur over a 3-5 day period.

The release of claims will be in processed date order. As these claims are released each day, Providers will receive PRAs and/or 835 files posted to their PaySpan account.

Tranche 2 of backlogged claims (for claims processed in March and April 2020) is scheduled to begin on Monday, August 3 and Tranche 3 (for claims processed May, June and July 2020) is scheduled for August 10). Optum anticipates PRAs and/or 835 files for those tranches will continue in a staggered release over a 3-5 day period.

Further information regarding the reconciliation can be found in the Reconciliation Frequently Asked Questions, <u>here</u>. A timeline for the reconciliation process is posted <u>here</u>.

If you have questions or concerns about the information in this alert, please contact <u>maryland.provpymt@optum.com</u>.

Thank you, Optum Maryland