



PROVIDER ALERT

**Extended Scheduled Incedo System Downtime – July
20, 2024**

July 18, 2024

Target Audience: All Behavioral Health Providers

The Incedo Provider Portal is expected to be unavailable from **5:00 a.m. to 11:00 a.m.**, EDT on Saturday, July 20, 2024, while a system update is completed.

If you have questions about the information contained in this alert, please contact Optum Maryland customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team