

PROVIDER ALERT

Implementation of Updates to the PRP Concurrent Adult Form July 20, 2023

Target Audience: Psychiatric Rehabilitation Program-Adult (PRP-A) Providers

On July 13, 2023, Optum Maryland released a <u>provider alert</u> regarding the need for further updates to be made to the PRP Concurrent Adult form. This alert outlines those updates and changes providers need to make in filing these requests.

Updates to the PRP Concurrent Adult form will become effective on **Friday**, **July 21**, **2023**.

- These updates relate to the items listed under "Issue 1: Including Uninsured Eligibility Criteria on the Concurrent Authorization Request form" on the <u>July 13 provider alert</u>. These updates will include:
- 1. The following criteria will no longer be *required* when completing the concurrent form (they will appear on the form but will be optional). These criteria will not be used to determine concurrent eligibility:

"State funded Medicaid and uninsured eligible participants are eligible for PRP services only when they meet medical necessity criteria and have been discharged from:"

- A state hospital and are on conditional release
- An acute care hospital or institution for mental disease (IMD) within the last six months
- A RRP bed within the last six months
- Jail or incarceration within the last six months
- 2. The form will be updated so that when the provider answers "No" to the question "Does the participant have Medicaid (including SLMB or QMB)?"

And then answers "None" to the follow-up question "Does the individual fall into any of the following groups?"

The provider will be able to continue with the authorization request without issue.

 Please note, in the <u>provider alert</u> dated July 13, we advised providers to answer "Yes" to the first question "Does the participant have Medicaid (including SLMB or QMB)?" as a workaround to use before updates to the form were

implemented. Beginning July 21, 2023, please disregard this workaround and answer the question correctly.

If you have been unable to complete an authorization request due to this issue, please follow the instructions given in the <u>July 13 provider alert</u>.

If you have questions about the information contained in this alert, please contact Optum Maryland customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team