



Provider Alert

Optum Maryland Office Closure – Independence Day

July 1, 2021

Target Audience: All Behavioral Health Providers

In observance of the Independence Day holiday, Optum Maryland's administrative offices and call center will be closed on Monday, July 5, 2021. Our clinical staff will be available for crisis calls and emergency services via the Optum Maryland toll-free number, 1 (800) 888-1965. We will resume normal business hours on Tuesday, July 6, 2021.

Provider payments will be made as usual on Thursday, July 8. Payment information will be available in PaySpan on Wednesday, July 7.

If you have questions about the information in this alert, please contact customer service at 1 (800) 888-1965.

Thank you,

Optum Maryland Team

Please visit our website at maryland.optum.com for provider resources, online training, and more information.