



PROVIDER ALERT

Inclusion of CARC Codes on PRA Claim Line Level January 19, 2022

Target Audience: All Behavioral Health Providers

Optum Maryland wishes to inform providers of an update to the Provider Remittance Advice (PRA) claim line level information. Effective January 20, 2022, where applicable, CARC reason codes will be clearly defined at the claim line level.

Prior to this update, CARC reason codes were clearly listed at the end of the PRA but were not clearly defined on the individual claim line to which they were applied.

Please see before and after examples of this detail below:

Before: On the screenshots below the “Explain Codes” column did not differentiate clearly between the Incedo generated code and it’s CARC code equivalent.

Serv	Services Dates	Service Code	Mod Code	Units	Charged	Fee Schedule Amt	Allowed Denied	Other Ins	RSA	Payment	Explain Codes
200	01/25/2020 - 01/25/2020	90847		1	\$107.66	\$0.00	\$0.00 \$107.66	\$0.00	\$0.00	\$0.00	14 22
Subtotal:					\$211.05	\$0.00	\$0.00 \$211.05	\$0.00	\$0.00	\$0.00	

Explanation Code	Description
14	Service Payable by other Primary Carrier
CO22	This care may be covered by another payer per coordination of benefits.

After: Following this update, the claim line detail clearly distinguishes between the Incedo code (in this example, “14”) and the corresponding CARC code (in this example, “CO22”). A description of the codes is also given at the bottom of the PRA.

Serv	Services Dates	Service Code	Mod Code	Units	Charged	Fee Schedule Amt	Denied	Other Ins	RSA	Payment	Codes
100	12/30/2020 - 12/30/2020	99213	95	1	\$180.00	\$0.00	\$0.00 \$180.00	\$0.00	\$0.00	\$0.00	CO22 14
Subtotal:					\$180.00	\$0.00	\$0.00 \$180.00	\$0.00	\$0.00	\$0.00	

Explanation Code	Description
14	Service Payable by other Primary Carrier
CO22	This care may be covered by another payer per coordination of benefits.

If you have questions about the information in this alert, please contact customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team