



## **PROVIDER ALERT**

**Scheduled Incedo System Downtime – February 11  
February 9, 2023**

**Target Audience: All Behavioral Health Providers**

As part of its commitment to continuous improvement, Optum Maryland has scheduled an update to the Incedo Provider Portal (IPP). While the update is in progress, the IPP is expected to be unavailable from 5:00 am to 9:00 am EST on Saturday, February 11, 2023.

If you have questions about the information contained in this alert, please contact Optum Maryland customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team