



PROVIDER ALERT

Call Center Temporarily Unavailable

February 26, 2021

Due to a technical issue, the Optum Maryland Customer Service Call Center (1-800-888-1965) is currently unable to make or receive calls. **Until this issue is resolved please use telephone number 1-503-265-7380 to contact customer services.**

Optum Maryland is working to rectify this as quickly as possible and we will communicate further when the issue is resolved.

The Incedo Provider Portal is functioning as usual and providers should continue to use the portal as they usually do.

We apologize for the inconvenience.

Thank you,

Optum Maryland Team