

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

December 6, 2024

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from November 27 to December 6.

Target Audience: All Behavioral Health Providers

- [12-6-24: Incedo System Downtime - December 7, 2024](#)
- [12-6-24: Provider Council Meeting - December 13, 2024](#)
- [12-6-24: Correction to Substance Use Disorder Fee Schedule Effective July 1, 2024 - August 31, 2024](#)

News and Reminders

1. The **December Provider Council Meeting** will be held on Friday, December 13, at 10:00 a.m., EST. [Click here](#) to register for this meeting.

Behavioral Health ASO Transition Information

The Maryland Medicaid Behavioral Health Administrative Services Organization will transition to Carelon on January 1, 2025. Information regarding the transition is posted to [this webpage](#) and updates will also be posted here on the Provider Bulletin.

An updated [Combined Provider Frequently Asked Questions](#) document was posted on November 26, 2024.

A document of [key transition dates and information](#) for providers is posted on the [ASO Transition webpage](#) on the Optum Maryland website.

View the [Carelon Provider Training Calendar](#) for December 2024. Upcoming provider training opportunities are listed below. Please access individual registration links from the [Training Calendar](#):

Monday, December 9, 2024:

11:00 a.m., EST | Availity Training

2:00 p.m., EST | Office Hours

Tuesday, December 10, 2024:

2:00 p.m., EST | Provider Orientation

Thursday, December 12, 2024:

11:00 a.m., EST | Submitting Authorizations

1:00 p.m., EST | Provider Orientation

The next Bulletin will be sent during the week of December 8.

Thank you,

Optum Maryland Team