



PROVIDER ALERT

Reminder: Complete Assisted Reconciliation Questionnaire

December 22, 2020

On November 30, 2020, Optum Maryland released Assisted Reconciliation (ARE) Report 1 to providers' Incedo accounts. This report offers detailed information for claims submissions with 2019 and January 2020 dates of service. The focus of this report is to validate that all claims are accounted for in Incedo.

An Assisted Reconciliation Questionnaire is posted online for providers to respond to this report. It is essential that providers complete this brief questionnaire to inform us if all claims for the given time period are accounted for in the corresponding ARE 1 report.

[Please click here to complete the Assisted Reconciliation Questionnaire.](#)

This questionnaire will allow providers to affirm:

- "I have reviewed my ARE report and have identified claims missing from the report that I will be submitting."
- "I have reviewed my ARE report and have identified no missing claims. I agree all my claims are on file for the time period of the ARE report."
- "I have questions and need help."

For questions regarding the Assisted Reconciliation process, please review **[Assisted Reconciliation: Frequently Asked Questions.](#)**

Thank you,

Optum Maryland Team