



**PROVIDER ALERT**  
**Paper Claim Submission**  
**December 24, 2020**

Optum Maryland wishes to notify providers who submit paper claims of an error that has been identified on a number of submitted claims.

We are receiving paper claim submissions containing text that is misaligned in the data fields, as shown on the example below. This error may cause a delay in claim processing, or for inaccurate data to be collected from the form. Providers are advised to review their paper claims for any misalignment of text, prior to submitting them to Optum.

24.	A. DATE(S) OF SERVICE						B. PLACE OF SERV	C. EMG	D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) CPT/HCPCS I MODIFIER	E. DIAGNOSIS POINTED	F. \$ CHARGES	G. DAYS OR UNITS	H. EPSUT Family Plan	L. ID. QUAL.
	FROM MM	DD	YY	TO MM	DD	YY								
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														NPI
														NPI

Thank you,

Optum Maryland Team